

### **KE pledges maximum relief to consumers during Ramazan**

K-Electric on Friday said it would provide maximum relief to its consumers at Sehr and Iftar during the upcoming holy month of Ramazan. In a detailed statement it said it has adopted various measures last year and now it would further enhance reliability and availability of power supply with added 50megawatt through a solar-based IPP while principal approval for an additional 150MW from the national grid has also been granted by the Ministry of Energy (Power Division).

The KE said its aim is to utilise maximum available generation to manage the shortfall against peak summer demand while load management would be carried out with maximum relief to domestic and commercial consumers during Sehr and Iftar.

Moreover, in the last two years transmission capacity of the power utility has been further enhanced through addition of 788 MVA and distribution capacity increased by 406MW by addition of 127 feeders and around 2,300 PMTs/Substations. KE's US\$ 450 million transmission enhancement project (TP-1000) is also in full swing and 90 percent of the project has been completed. In addition, significant reduction in losses has been achieved as a result of installation of theft-resistant Aerial Bundled Cables (ABC) at over 6,500 PMTs as well as recent anti-theft campaign wherein 83,000 illegal connections (weighing 61,000 kg) were removed.

KE spokesman said "As part of summer preparedness, we have strengthened our network and system and have beefed up the on-ground work force through capacity building and technological advancement. Aimed at facilitating customers in the best possible organisational capacity, all KE staff will ensure increased vigilance. It has also partnered with National Disaster Management Authority (NDMA), Pakistan Meteorological Department and Jinnah Postgraduate Medical Centre to organise climate change, summer and monsoon safety awareness seminar next week.

The KE will support Provincial Disaster Management Authority (PDMA), Rangers and various NGOs who will be setting up heat-protection camps across the city. KE will also act as facilitator in first-aid capacity building workshops in Karachi for around 1,000 volunteers in collaboration with the Youth Parliament."

KE also seeks support from the community to notify the utility about any power theft or illegal abstraction while extending support to on-ground staff in carrying out operational work as well as minimising the use of heavy electrical appliances during peak hours. The KE's rapid response teams are operational 24/7 throughout city and fully able to address any localised issues. In case of any queries, customers can get in touch with call centres at 118 or through SMS to 8119 or via social media forums.

K-Electric says it remains fully committed to further improve availability and reliability of power supply to serve the people of Karachi.

### **RECORDER REPORT**